





July 17, 2006

Charles Terreni Chief Clerk and Administrator Public Service Commission of South Carolina P O Box 11649 Columbia SC 29211

C. Dukes Scott
Executive Director
Office of Regulatory Staff
P O Box 11263
Columbia SC 29211

Hargray - 2006=222-C Bluffton-

Re: Quality of Service Reports for Hargray Telephone Co. Inc., Bluffton Telephone Co. Inc., and Hargray Inc. for the quarter ended 3/31/06.

**Dear Sirs:** 

I have enclosed the quarterly of Service reports for Hargray Telephone and Bluffton Telephone. I have also enclosed the CLEC service quality report for Hargray Inc. Please contact me at 843-686-1246 if you should have any questions.

Yours truly,

CLFC-2000-520-C

Gerald Coleman

**Vice President - Operations** 

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**Enclosures** 

2006-222-C

## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

## **ILEC QUARTERLY SERVICE QUALITY REPORT**

## SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME	HARGRAY TELEPHONE COMPANY			
QUARTER / YEAR	Q2 / 2006			
Reporting Month		APRIL	MAY	JUNE
Number of Customer Acco	ess Lines Provided:			
via Resale		~	~	~
via UNE-P		~	~	~
via Other Methods		48480	48875	49246
Total Line Count		48480	48875	49246
Trouble Reports / Access Line (%) (Objective: < 7%)		0.52 %	0.63 %	0.67 %
Customer Out of Service Clearing Times(%) (Objective: > 85% w/in 24 hrs)		93.25 %	90.97 %	90.96 %
New Installs Completed w/in 5  Days(%)		65.70 %	73.66 %	84.00 %
Commitments Fulfilled(%) (Objective: > 85%)		72.53 %	82.62 %	91.92 %
Explanation for Objectives	Not Met:			
Does your company use its own switching facilities to provide services within South Carolina?  YES NO				
Person Making Report / Co	ntact Information:			